

Case Study

Surveillance System

FS Helps a Tourism Company Improve Security and Operational Efficiency

Discover how FS's enterprise video security solution transformed a tourism company's safety and efficiency with 24/7 HD monitoring, access control, and centralized management, boosting employee satisfaction by 90%.

FS Helps a Tourism Company Improve Security and Operational Efficiency

Country

United States

Industry

Sports, Media and Entertainment

Network Type

Midsize Business Surveillance

Solutions

Surveillance System

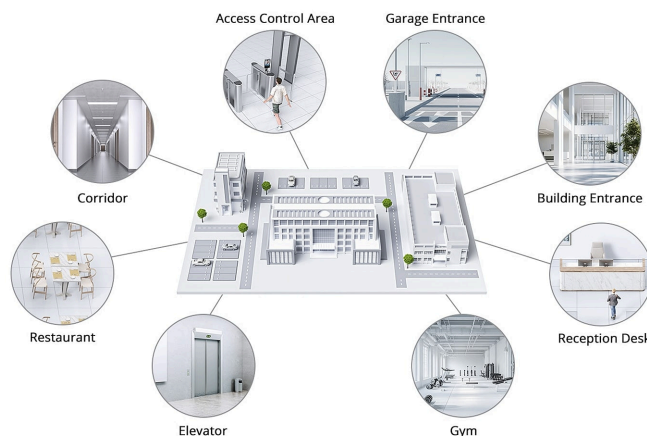
- Enabled 24/7 video recording with real-time threat alerts to protect sensitive zones and assets.
- Provided scalable IP SAN storage device for long-term surveillance footage retention.
- Centralized management via a VMS platform streamlined monitoring, incident handling, and maintenance, simplifying control room operations.

Key Stats

- Reduced security personnel costs by 60%, saving approximately \$500,000 annually.
- Cut incident response time by 50%, significantly improving security efficiency.
- Decreased device failure rates by 25% through simplified maintenance, reducing downtime.
- Increased customer revenue by 15% through improved asset protection and operational efficiency.
- Enhanced safety for 1,000+ employees, boosting overall satisfaction by 90%.

Highlights

- Deployed high-definition and multiple types (bullet, dome, fisheye, PTZ) cameras for clear, adaptable monitoring of key areas.
- Integrated facial recognition with access control to streamline personnel management and secure entry points.



Overview

Since its establishment in 1999, our client has been a global leader in online travel booking services, offering hotels, air tickets, car rentals, and travel packages to customers worldwide. With over 6 million trips successfully booked and a 97% customer satisfaction rate, the company has established itself as a trusted name in the tourism industry. Operating from a large office facility with more than 1,000 employees, the company faces significant security and operational challenges due to the complexity of managing a high flow of people across a vast area.

Case Study

Surveillance System



To address these challenges and ensure a secure and efficient working environment for its employees, the company partnered with FS to implement a tailored solution that enhances operational effectiveness and safeguards its premises.



Challenges

The tourism company's large office space, high-traffic environment, and outdated infrastructure made managing the constant flow of employees and visitors increasingly complex, creating security gaps and potential risks. Sensitive documents and assets were also vulnerable, as key areas lacked adequate monitoring and protection, further compounding the company's security concerns.

Solutions

To overcome the challenges faced by the tourism company, FS provided a tailored solution that integrates monitoring, access control, and centralized management.

Outdated, low-resolution cameras were replaced with high-definition models strategically placed across key areas.

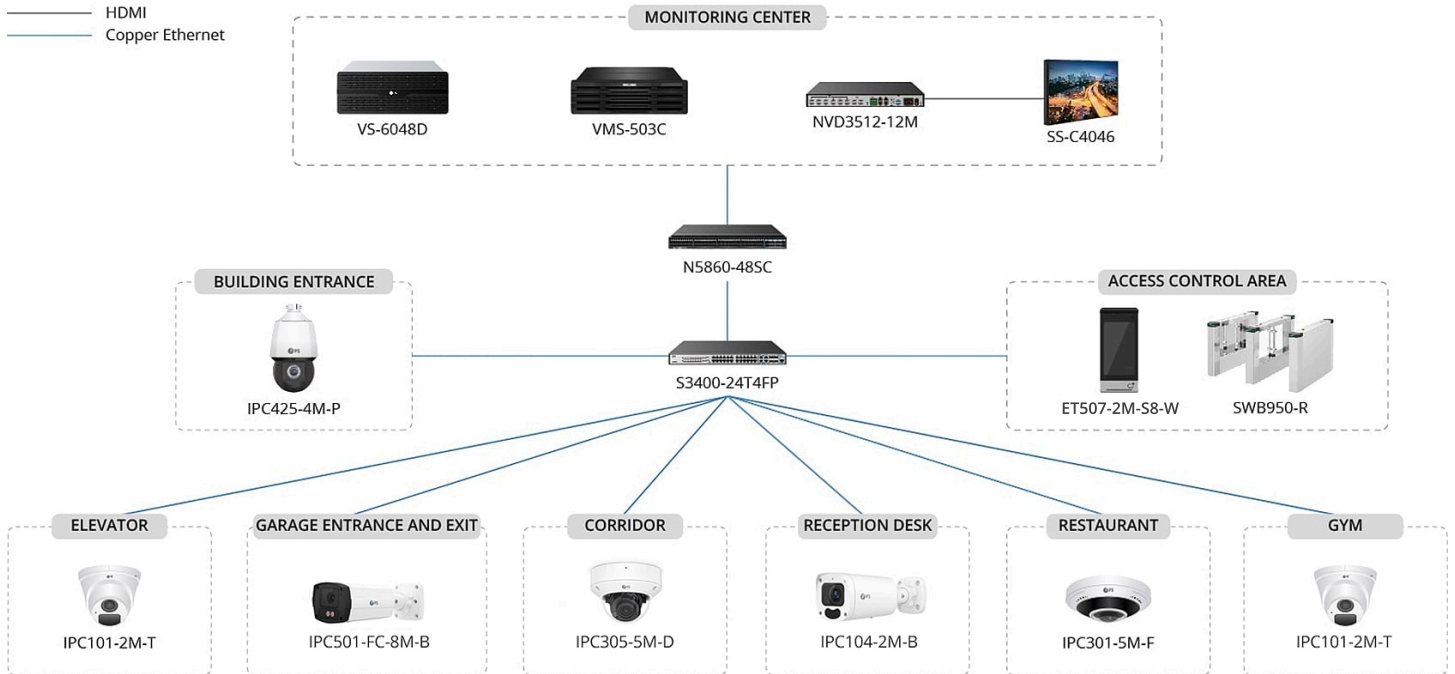
Outdoor spaces were secured with 4MP 25X Starlight PTZ cameras, ensuring clear monitoring even in low-light conditions and reducing blind spots. Elevators and gyms were equipped with 2MP IR dome cameras, providing reliable indoor coverage and enabling quick incident response. The reception area was protected by 2MP 4X bullet cameras, capturing clear audio and video to enhance visitor security. Critical indoor areas, such as office corridors, were monitored by 5MP smart dome cameras, supporting real-time monitoring and ensuring rapid response to potential threats. The restaurant was covered by 5MP fisheye cameras, offering 360° surveillance to prevent theft or disturbances. Garage security was strengthened with 4K cameras featuring color night vision, enabling clear identification of vehicles and individuals even in complete darkness.

A scalable storage solution was deployed in the monitoring center, featuring a support of up to 672TB capacity for long-term video retention. Additionally, video walls allow real-time viewing of hundreds of monitoring screens simultaneously. The FS integrated all cameras, access control, and storage systems, enabling centralized control and real-time monitoring. This streamlined operations, reduced complexity, and improved incident response.

The monitoring center is equipped with a scalable storage solution using VS-6048D storage devices, supporting up to 672TB of capacity for long-term video retention. Multiple splicing screens form a video wall, enabling simultaneous monitoring of hundreds of monitoring screens and reducing the need for additional manpower. The VMS-503C management platform integrates all cameras, access control, and storage systems, providing centralized control and real-time monitoring. This streamlined approach simplifies operations, reduces complexity, and enhances incident response capabilities.

Case Study

Surveillance System



Results

FS's enterprise video security solution has transformed the travel company's office environment into a safer and more efficient space. The comprehensive solution, backed by professional technical support, reduced manual monitoring costs by 60%, shortened incident response time by over 50%, and significantly improved employee satisfaction, delivering long-term value and a secure workplace.

Tim Klug, the company's Senior Infrastructure Engineer, commented: "Thanks to the FS team, the safety of our employees and critical assets is well protected. Operational efficiency has improved dramatically, and we are extremely satisfied with this collaboration."



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